

**MEDIATION PARTICIPANT SURVEY (FORM PS)**

Thank you for choosing the California Association of REALTORS® to mediate your real estate dispute. We hope that you found your mediator and the mediation process valuable and that you take a moment to answer a few brief questions about your experience below. Your individual responses are confidential and will be aggregated with other responses under the program to help us evaluate our mediators and overall program. Thank you.

What was your involvement in the mediation?

Buyer,  Seller,  Listing Broker,  Selling Broker,  Attorney,  Other, please specify: \_\_\_\_\_

Was the dispute resolved through mediation?  Yes or  No

Do you think the process was fair?  Yes or  No

Do you think the mediator acted in a fair and unbiased manner?  Yes or  No

If no, please explain:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_.

Do you think the mediator was knowledgeable about real estate transactions?  Yes or  No

Other comments:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_.

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Would you like to be contacted about your experience?  Yes or  No

Please return this completed Form PS by email to [mediation@car.org](mailto:mediation@car.org) or by fax to 213-739-7243 or mail to: C.A.R. Real Estate Mediation Center, Attn: Mediation Administrator, 525 S. Virgil Ave., Los Angeles, CA 90020. Thank you.