

MEDIATOR PROFILE – Craig S. Borner

MBA/MPA, MFCC, CNE, ACRE, SFR, CIPS

EDUCATION, SPECIAL DESIGNATIONS & HONORS:

Pepperdine Law School – Straus Institute of Dispute Resolution: Certificate in Mediation & Arbitration

Rockefeller University – MBA/MPA (Masters in Business and Public Administration)

University at Albany – MFCC (Certified Marriage and Family Therapist)

State University of New York – BS/BA (Psychology)

National Association of REALTORS® “REALTOR EMERITUS” prestigious award for 40+ years of service as a Realtor

National Association of REALTORS® Certified International Property Specialist (CIPS)

National Association of REALTORS® Certified “Green” specialist (GREEN)

National Association of REALTORS® Certified specialist in Short Sales and Foreclosures (SFR)

California Association of REALTORS® Consumer Mediation Panel & “Train the Trainer” program

California Negotiation Institute – Certified Real Estate Negotiation Expert (CNE)

California Council of Accredited Consultants – Accredited Consultant in Real Estate (ACRE)

PROFESSIONAL EXPERIENCE

- 2017 President: Orange County Association of REALTORS® representing 16,000+ REALTOR® members
- Board of Directors: Orange County Association of REALTORS® (12 years)
- Mediator and Arbitrator for the Orange County Association of REALTORS® (24 years)
- Mediator and Arbitrator for the California Association of REALTORS®
- Presiding Officer: Orange County Association of REALTORS® Ethics and Arbitration Panel (17 years)
- Treasurer: Orange County Association of REALTORS® (2 years)
- Licensed California Real Estate Broker/Owner: *Riviera Coast Properties* (27 years)
- Former Dean of a women’s college in Albany, New York (4 years)
- Certified Marriage and Family Therapist (14,000+ contact hours of client mediation and counseling)
- Instructor: Real Estate Ethics, Negotiations, Marketing, Contracts (24 years)

AFFILIATIONS

- Licensed California Real Estate Broker (license # 00878013)
- Member: Southern California Mediation Association
- Director: Orange County Association of REALTORS®
- Director: National Association of REALTORS®
- Director: California Association of REALTORS®
- Member: California Association of REALTORS® and National Association of REALTORS®
- Co-Founder and Board Chairman, *Pro-Tem, Emeritus*: Laura’s House Shelter for Battered Women & Children
- Co-Founder and former Executive Director: World Hunger Project

STATEMENT

Mr. Borner's 43 year history in arbitrating and mediating both real estate and personal disputes, coupled with his expertise in counseling, psychology, and real estate sales, provides a perfect combination of skills to help legally resolve real estate disputes. Because of his exemplary career as a real estate Broker for over 40 years, he was awarded the prestigious and coveted "REALTOR EMERITUS" status two years ago by the National Association of Realtors. In his early career, Craig served simultaneously as Dean of a women's college and as a Certified Marriage and Family Therapist in New York. Since his relocation to southern California in 1984, Craig has owned and operated a successful real estate brokerage while continuing his Marriage and Family counseling part-time, on a **pro bono** basis for needy families, accumulating over 14,000 hours of successful client therapy and mediation experience. He also co-founded the first shelter for battered woman and children in Orange County that provided for victims to safely keep their children with them during their transition.

As a licensed real estate Broker, Craig has actively served for the past 30 years as Grievance Chairman and Presiding Officer of the Orange County Association of REALTORS® Professional and Ethical Standards program, teaches numerous real estate courses, and has successfully facilitated hundreds of real estate and divorce arbitrations and mediations. Prior to his election as 2017 President of OCAR, he also served 12 years as a member of OCAR's Board of Directors and former Treasurer. Mr. Borner's combined experience in real estate, counseling, negotiating, mediation and arbitration gives Craig a unique niche in helping people resolve a wide and complex variety of disputes. He is one of only 48 certified Mediators that C.A.R.'s Mediation Center for Consumers has chosen to mediate disputes between buyers, sellers and agents in southern California.

FEES:

\$350 per hour, including 2+ flex time hours of prep time, reasonable extra advisement hours, travel time and arranging a mutually-convenient place for the hearing. Additional hourly fees may be charged to participants who cause excessive delays or require more detailed research, at the discretion of the Mediator. This seldom happens, but any additional potential charges will be discussed on a "case-by-case" basis with the appropriate party. Most hearings are resolved within the initial 3 hour period charged by the CAR Mediation Center's "Fees & Costs" summary, which are typically far less than Arbitration or Litigation costs.

SERVICE AREAS

Los Angeles, Orange, San Diego, Riverside and San Bernardino Counties

OFFICE LOCATION

Orange County (San Clemente). Mr. Borner will arrange for hearings to be held at a location that is mutually convenient to all parties.